

grace HEALTH

Here to **SERVE** Our Patients & Community



*This is
how we plan
to **SERVE** you!*

Have the mind of a **SERVANT**

ENGAGE with each other & patients

Let your light **RADIATE**

Every person is a **VIP**

ENCOURAGE each other & our patients

To YOU from our President/CEO

Throughout 2025, our organization remained firmly committed to its Wildly Important Goal (WIG) of serving 31,800 patients. At its core, this goal reflects a simple but powerful commitment: reaching more people while delivering exceptional care to every individual we serve. While we fell just short of our target, the year was marked by meaningful progress. Compared to 2024, we expanded our reach, providing more than 122,900 visits to nearly 29,700 patients. This growth underscores our continued dedication to increasing access to high-quality care across the communities we serve.

DR. PETER CHANG
President and
Chief Executive Officer



OUR MISSION & VISION

Our Mission - To provide patient-centered healthcare with excellence in quality, service, and access.

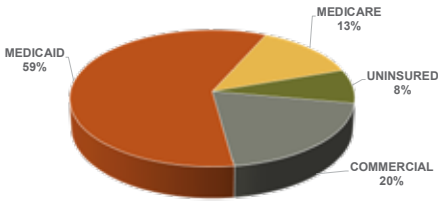
Our Vision - A community in which all people achieve their full potential for health and well-being across the lifespan. We work to be trusted by patients, a valued partner in the community, and creators of positive change.

Serving Our Patients

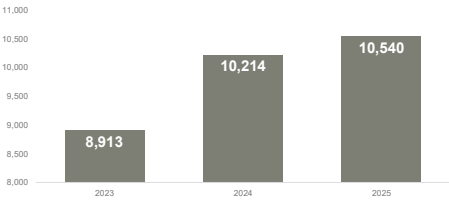
- Walk-in hours were introduced in 2024 to increase access and ensure availability when patients needed care most. To help patients plan their visits, walk-in wait times are now transparently displayed on both our website and in the lobby.
- Grace Health celebrated the Week of the Young Child in April with interactive and engaging activities for our youngest patients, highlighted by a special visit from Russell of the Battle Jacks. We are grateful to our sponsors, Blue Cross Blue Shield and Meridian, for their generous support.
- October marked one year of service for the Grace Health Mobile Dental Unit, expanding access to critical dental care for underserved community members, including school-aged children and homeless individuals. More than 1,000 children received care during the unit's first year of operation.
- This year, we further expanded our reach in schools, opening behavioral health sites at Marshall High School, Pennfield Middle School, and Pennfield High School. These services provide students with immediate access to critical mental health resources.
- Funding was received from the Michigan Department of Health and Human Services to update our Student Health Center sites within the schools. These improvements created more welcoming environments and included technology upgrades, computer replacements, and purchase of new furnishings to better support students and staff.
- On August 8, Grace Health celebrated National Health Center Week (NHCW) with patients and staff through a community-focused event highlighting access to care and prevention services. The University of Michigan Mobile Mammogram Unit was on site providing mammograms, and Grace Health's Mobile Dental Unit offered dental services. South Michigan Food Bank supported the event by providing fresh food boxes to attendees. During the celebration, Dean Newsome, Grace Health Board Chair, shared remarks highlighting the vital role Community Health Centers like Grace Health play in serving patients every day. Help Me Grow, Michigan Department of Health and Human Services Cancer Prevention and Control Section, Breast and Cervical Cancer Control Navigation Program, American Cancer Society, BlueOx Credit Union, Meridian, and Aetna joined the NHCW celebration at Grace Health to share information with patients about resources available within the community. Grace Health staff were also present to provide information about services offered and to assist patients with scheduling needed screenings. We are grateful for the generous support of our event sponsors, BlueOx Credit Union and the Michigan Primary Care Association.



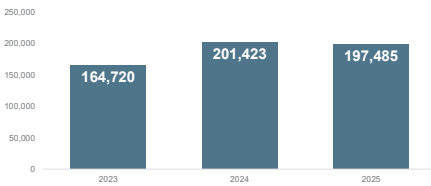
2025 Total Percentage of Visits by Payer Source



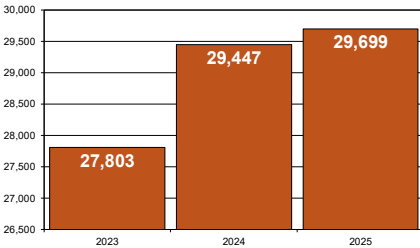
Grace Health Pharmacy Total Patients Served



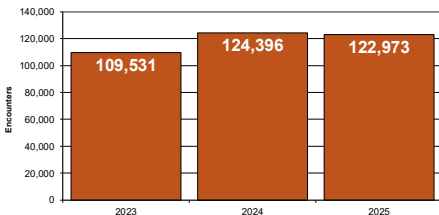
Grace Health Pharmacy Total Prescriptions Filled



Total Patients 2023 - 2025



Historical Patient Visits 2023 - 2025



- The Michigan Mobile Mammography Unit was on-site six times providing mammograms for patients. Early detection is key in saving lives, and we are proud to offer this critical service to our patients.
- Throughout the year, Grace Health hosted a variety of educational events for patients and community members focusing on key health topics and supporting improved health outcomes. Events included the Path to Prevention Breast and Cervical Cancer Awareness Event; pop-up events highlighting asthma, depression screening, and cardiovascular care; the Women’s Spooktacular Event; and the World Diabetes Day Event. During the World Diabetes Day event, a community walk was added this year to encourage physical activity and promote overall health. These fun-filled, educational events were possible through a combination of financial support, in-kind contributions, and community participation from Aetna Better Health of Michigan, BlueOx Credit Union, Cereal City Sunrise Rotary Club, Dexcom, McLaren Health Plan, Meridian of Michigan, Molina Healthcare, Novo Nordisk, and United Healthcare Community Plan.



- Grace Health Pharmacy continues to serve our community, reaching 10,540 patients, filling over 197,400 prescriptions, and delivering more than 39,300 prescriptions to patients' homes. Our pharmacy team is dedicated to making healthcare more accessible and convenient for our patients. Our new app, RxLocal, makes it easier for patients to request medication refills and talk with our pharmacy staff.
- In partnership with Western Michigan University School of Medicine and Bronson Battle Creek Hospital, we are proud to be in the 7th year of the Family Medicine Residency Program, training the next generation of medical professionals who will continue to serve our community.

Serving Our Community

- On March 25, Grace Health invited community members to tour the College Street site, which opened at the end of 2024. The new location features an on-site pharmacy and provides family practice services for shared Summit Pointe patients.
- Grace Health supported the Calhoun County Connect / VA Stand Down event to help the homeless and at-risk veterans in our community by providing 250 towels, first aid kits and pairs of socks. Staff were also available at the event to share information about Grace Health and the services we provide.
- In addition to providing care on-site, Grace Health staff extended their reach into the community by attending more than 40 health fairs throughout the year, increasing awareness of available services and resources.
- Grace Health created three Path to Prevention videos that were posted on Facebook and YouTube. Topics were: Annual Wellness, Where to Go for Care, and Hypertension Control. More Path to Prevention educational videos are planned for 2026. Watch our Facebook page for details.
- In April, we welcomed Representative Steve Frisbie to our Student Health Center located within Lakeview High School to highlight the medical and behavioral health services provided on-site, allowing students to easily access care when needed.
- A little friendly competition is always a fun way for staff to raise funds to help serve our community. Who will win the game? MSU or U of M? Staff pay funds to vote for their favorite team. Funds were used to purchase hats, mittens, and scarves for the Mitten Tree. These warm winter items are available to anyone in need when visiting Grace Health. Staff also had a summer picnic 50/50 drawing to raise funds for the Mitten Tree.
- To support and raise awareness of various health concerns, you will see our staff wearing red for women's heart health, pink for breast cancer, and blue for colorectal cancer.



Meeting and Exceeding Standards

- Grace Health was once again recognized by the National Committee for Quality Assurance (NCQA) as a Patient-Centered Medical Home with Distinction in Behavioral Health Integration. Recognition was also received from Blue Cross Blue Shield as a Patient Centered Medical Home.
- Grace Health received two Gold-level recognitions from the American Heart Association. We earned the “Check. Change. Control. Cholesterol Recognition Program” Gold Achievement Award for fulfilling the participant criteria and having 70% or more of our at-risk ASCVD (Atherosclerotic Cardiovascular Disease) patients appropriately managed with statin therapy and the “Target:BP” (Target Blood Pressure) Gold+ Award for our unwavering commitment to better blood pressure control through evidence-based activities and for having 70% or more of our adult patients with high blood pressure controlled.
- Health Resources and Services Administration provided the following 2025 Recognition Badges to Grace Health: Health Center Quality Leader, Improving Health Care Access, and Advancing HIT (Health Information Technology) For Quality.
- Grace Health was named 2025 Large Business of the Year by the Battle Creek Chamber of Commerce, recognizing our impact and commitment to the community.
- Dr. Chang was honored with the 2025 Advocate of the Year Award by the Michigan Primary Care Association and Michigan Community Health Network. The Advocate of the Year Award is given annually to an individual who works tirelessly to elevate the visibility and impact of community health centers. Dr. Chang was recognized for his dedicated efforts, including multiple trips to Washington D.C. to meet with members of Congress, as well as ongoing communication efforts to raise awareness about the essential role community health centers play in public health.
- School-Community Health Alliance of Michigan recognized Ashley Roberts with the Good Partner Award for her advocacy work on behalf of school-based health centers.





Recognizing Our Staff

Our staff demonstrate exceptional dedication and consistently deliver high-quality care to our patients. To express our appreciation and recognize their hard work, we hosted a variety of staff appreciation events throughout the year.

- Participation in the 2025 Corporate Cup provided Grace Health staff with an opportunity to prioritize wellness, teamwork, and community through physical activity and friendly competition. Grace Health ranked 4th place overall, out of 13 teams! Events included cardio drumming, cornhole, dodgeball, basketball shoot-out, pickleball, team relay, tug of war, 5K walk/run, and volleyball. Our volleyball team came in 1st place!
- Grace Health sponsored the Battle Jacks for a second consecutive year, supporting our local baseball team while creating meaningful engagement opportunities for staff. Team members enjoyed Home Plate seating, group outings with co-workers in the Dog House, and a special June game-day takeover.
- Other fun, staff activities included: Coastal Beach Boardwalk Bash staff picnic, spring softball, Pharmacy Madness, National Health Center Week Bingo, Women's Health Birthday Card contest, Risk Management Week contests, and Winter Celebration.

Grace Health remains deeply committed to serving our patients and community with compassion and excellence. As we look ahead to 2026 and celebrate 40 years of serving our community, we are excited to continue growing, innovating, and finding new ways to better meet your needs. Stay connected with us on Facebook and Instagram for updates and milestones along the way.

Health care with grace,

Peter Chang

Peter Chang, MD, MPH, CPE, FAAFP
President/CEO



OUR SITES

Medical/Dental/Pharmacy
181 West Emmett St.
Battle Creek, MI 49037
(269) 965-8866

Medical/Pharmacy
175 College St., Ste 100
Battle Creek, MI 49037
(269) 965-8866 (medical)
(269) 441-6819 (pharmacy)

Dental
115 Market Place
Albion, MI 49224
(517) 629-6540

SCHOOL-BASED HEALTH CENTER SITES

Battle Creek Central High School
100 West Van Buren Street
Battle Creek, MI 49017
(269) 965-9539

Lakeview High School
15060 Helmer Road
Battle Creek, MI 49015
(269) 565-3704

Northwestern Academy of
Visual & Performing Arts
176 Limit Street
Battle Creek, MI 49037
(269) 965-9662

Springfield Middle School
1023 Avenue A
Battle Creek, MI 49037
(269) 441-1295

BEHAVIORAL HEALTH SITES

Beadle Lake Elementary School
8175 C Drive North
Battle Creek, MI 49014
(269) 441-3254

Dunlap Elementary School
8465 Pennfield Road
Battle Creek, MI 49017
(269) 961-9789

Harper Creek High School
12677 Beadle Lake Road
Battle Creek, MI 49014
(269) 441-8421

Homer Schools
403 South Hillsdale Street
Homer, MI 49245
(517) 568-4452

Lakeview Middle School
300 South 28th Street
Battle Creek, MI 49015
(269) 565-3907

Marshall High School
701 Marshall Avenue
Marshall, MI 49068
(269) 248-9090

North Pennfield Elementary
7422 Poorman Road
Battle Creek, MI 49017
(269) 961-9797

Pennfield High School
8299 Pennfield Road
Battle Creek, MI 49017
(269) 441-2438

Pennfield Middle School
8587 Pennfield Road
Battle Creek, MI 49017
(269) 961-9784

Verona Elementary
825 Capital Avenue, NE
Battle Creek, MI 49017
(269) 441-9732

*Printing and design provided by a grant from
Allegra of Battle Creek FootPRINT Fund.*



Find us on  

2025 BOARD OF DIRECTORS

- Dean Newsome, Board Chair
- Timothy Kool, Vice Chair
- Ann Gallagher, Treasurer
- James Reed, Secretary
- Shannon Bagley
- Yanira Flores
- Bridgette Jones
- Tha Par
- LaTosha Potter
- Kate Segal

SENIOR EXECUTIVE MANAGEMENT

- Peter Chang, MD, MPH, CPE, FAAFP – President/CEO
- Sonja Elder, MA – Vice President/CIO
- Scott Hutchings, CPA – Vice President/CFO
- Betty Rumschlag, DO – Vice President/CMO
- Jill Wise, MBA, FACMPE – Vice President/COO